

Senior CNC Consultant

About the Company

Redfaire is a fast-growing, international technology company headquartered in Limerick City. Redfaire implements, optimises and supports users of Oracle ERP. Our goal is to transform the way our clients do business by developing and implementing IT solutions that create value, drive innovation, and reduce overall costs.

We are problem solvers and trusted advisors and are committed to developing long-term, mutually beneficial partnerships with our customers. Our customers work in many industries and range from, large-scale multinationals to ambitious SMBs. What our customers have in common is the strategic use of technology to build a sustainable competitive advantage.

About the role

We are currently recruiting a Senior CNC Consultant to join our Managed Services Technical team.

As a Senior CNC Consultant, you will be deeply knowledgeable with JD Edwards's CNC. This client-server proprietary architecture and methodology implements its highly-scalable enterprise-wide business solutions software that can run on a wide variety of hardware, operating systems and hardware platforms. This role will be responsible for the installation, maintenance, and management of Oracles' JDE.

This is a full-time permanent role which may be based either in our Shared Service Centre in Limerick, or remotely in the candidates own home.

Responsibilities:

The Senior CNC role is extremely broad, and responsibilities include (but are not limited to);

- CNC Systems Administration which includes user and application security, user (profile) account set up, user groups (roles), task relationship (menu) and task (menu item) management
- Planning and installation of business application patches also called electronic software updates or ESUs as well as underlying foundational code or programs called tools releases or service packs
- Building and deploying changes to the business applications called package builds
- Management of various development, testing and production business environments which are self-contained sub-systems
- Printer configuration
- Server Manager (the Tools Release 9.1 and above) system management console basic skills
- Refreshing and optimization of the underlying database, working with database administrators
- Basic system auditing and performance tuning tasks
- Development of software tools and processes automate repetitive CNC tasks
- Remote CNC management through various secure access systems
- Training both business analysts, programmers and end-users on the overall use of the JDE ERP system
- JD Edwards installations and upgrades

- Proven experience/expertise in complicated EnterpriseOne installations/upgrades in large-scale (often global) implementations
- Database management and experience/expertise with SQL databases such as Oracle, SQL Server with regards to EnterpriseOne
- Performance tuning of applications and web servers using Server Manager to analyze kernel processes and obtain log file for detailed analysis
- Advanced problem solving and trouble shooting skills (which requires a wide range of skills beyond JDE CNC skills such as networking, storage, database, operating system, and virtual infrastructures and the ability to work with people who are experts in these areas)
- Advanced expertise in the technical architecture for EnterpriseOne (e.g. Citrix servers, WebLogic servers, WebSphere servers, deployment server, batch/enterprise servers, BSSV servers, mobile apps/AIS servers plus multiple OS's including Windows, Unix/Linux)
- Experience in adding custom environments and custom datasource setups
- In depth knowledge of CNC mapping configuration changes using Object Configuration Manager (OCM)
- Expertise in multiple JDE system software configurations (multi-foundation), Tools Release Updates

Qualifications & Skills:

- Relevant 3rd level qualification or equivalent.
- Excellent communication skills, both verbal & written.
- Technical competence with proven analytical skills.
- Customer service experience.
- Systematic approach to problem resolution.
- Ability to work independently under one's own initiative whilst being part of a team.
- Proven ability to be adaptable and to respond to constantly changing demands.
- Ability to work under pressure & to prioritize.
- Recognise the importance of customer service and strive to deliver high standards.
- Working knowledge of Microsoft products such as Word, Excel, PowerPoint, Outlook.
- Knowledge of Oracle or ERP systems in general would be desirable but not essential.

To apply:

Please send your CV to careers@redfaire.com with your name and 'Senior CNC Consultant' as the subject.