CNC Consultant
Technical Services

About Us:

Redfaire is a growing, international technology company headquartered in Limerick, Ireland. Redfaire helps global organisations modernise their JD Edwards environments, migrate to Oracle Cloud Infrastructure (OCI), and unlock value through automation, analytics, and innovation.

Innovation is at the heart of everything at Redfaire, we provide guidance and expertise to our customers in Oracle Cloud, Integrations, AI and Machine Learning.

Headquartered in Limerick, Ireland, we also have offices in UK and USA and a direct presence in other international locations. As a founding partner of Redfaire International, a global network of top-tier JD Edwards consultancies, we're able to deliver even broader, more impactful solutions to our clients worldwide.

About the Role:

We are currently recruiting a CNC Consultant to join our busy Technical Services Team. The CNC Consultant is responsible for the installation and configuration of JD Edwards EnterpriseOne, including environment setup, user access, security, distributed processing, and version control, as well as testing CNC configurations and controlling software deployment throughout the organisation.

The candidate should have excellent verbal & written communication skills in English & proven analytical and problem-solving skills. The candidate will also need the ability to work in a remote team environment.

Due to the requirement to support our clients in specific time zones, we are seeking appointment of candidates within the LatAm Region.

Responsibilities:

The CNC Consultant role is extremely broad, and responsibilities include (but are not limited to);

- Oracle ERP (JD Edwards) System Administration, which includes Server and Application Administration, ERP Security Management at user and role level.
- Planning and installation of business application patches also called electronic software updates or ESUs as well as underlying foundational code or programs called tools releases or service packs
- Building and deploying changes to the business applications via package management.
- Management of various business environments & path codes like development, user acceptance testing (UAT) and production, making sure each environment has relevant privileges for users to work with objects in OMW along with required OCM Mapping and Datasources.

- Ability to Setup and Troubleshoot Printer configuration within JDE, Transform and Print Server
- Server Manager (the Tools Release 9.1 and above) system management console advance skills.
- Performance tuning of applications and web servers using Server Manager to analyze kernel processes and obtain log files for detailed analysis.
- Basic system auditing and performance tuning tasks.
- Development of software tools and processes to automate repetitive CNC tasks
- Refreshing and optimization of the underlying database, working with database administrators
- Experience/expertise with SQL databases such as Oracle, SQL Server with regards to EnterpriseOne
- Adherence to Redfaire and client Data Protection policies.

Qualifications & Skills:

- Technical Experience: Minimum 6-7 Years of JDE CNC experience.
- Expertise in the technical architecture for EnterpriseOne (e.g. Citrix servers, WebLogic servers, WebSphere servers, deployment server, batch/enterprise servers, BSSV servers, mobile apps/AIS servers plus multiple OS's including Windows, Unix/Linux & AS400 can be advantageous)
- Experience in adding custom environments and custom datasource setups
- Knowledge of CNC mapping configuration changes using Object Configuration Manager (OCM)
- Expertise in multiple JDE system software configurations (multi-foundation), Tools Release Updates
- Relevant 3rd level qualification or equivalent.
- Excellent communication skills, both verbal & written.
- Technical competence with proven analytical skills.
- Problem solving and trouble shooting skills (which requires a wide range of skills beyond JDE CNC skills such as networking, storage, database, operating system, and virtual infrastructures and the ability to work with people who are experts in these areas)
- Systematic approach to problem resolution.
- Ability to work independently under one's own initiative whilst being part of a global team.
- Proven ability to be adaptable and to respond to constantly changing demands.
- Ability to work under pressure & to prioritize.
- Recognise the importance of customer service and strive to deliver high standards.
- Working knowledge of Microsoft products such as Word, Excel, PowerPoint, Outlook.

What we offer:

- Career growth within an expanding global award-winning Oracle Partner recognised for excellence.
- Supportive team culture with ongoing training and mentorship.
- Competitive salary and benefits package.
- Opportunity to engage in flexible working arrangements, including remote options, to help you maintain a healthy work-life balance.

Redfaire is an equal opportunities employer. We are committed to building an integrative culture where everyone feels welcomed and supported. Our inclusive workplace provides an environment that will support your development no matter your gender, civil status, family status, sexual orientation, religion, age, disability, education level, or race.

To apply:

Please send your CV to careers@redfaire.com with your name and 'CNC Consultant' as the subject.