

Redfaire is Recruiting an Oracle/JD Edwards Professional Services Team Manager

The Company

Redfaire is a fast-growing, international technology company headquartered in Limerick, Ireland. Redfaire implements, optimises, and supports users of Oracle ERP. Our goal is to transform the way our clients do business by developing and implementing IT solutions that create value, drive innovation, and reduce overall costs.

We are problem solvers and trusted advisors and are committed to developing long-term, mutually beneficial partnerships with our customers. Our customers work in many industries and range from, large-scale multinationals to ambitious SMBs. What our customers have in common is the strategic use of technology to build a sustainable competitive advantage.

Description:

The Team Manager supports the delivery of quality projects across the business and is responsible for the development, organisation, and support of the Professional Services Consulting Team.

The ideal candidate for this position is an experienced leader, detail-oriented with strong problem-solving skills. This role is suitable for an individual with strong business experience leading a team of Oracle / JD Edwards Functional Consultants across a range of modules and disciplines.

The successful candidate will be required to collaborate with a broad stakeholder community including business analysts, application/technical teams, project managers and relevant leadership to deliver on agreed initiatives.

This is a full-time permanent role which may be home based in the UK/Ireland or in a hybrid structure from our Shared Service Centre in Limerick.

Responsibilities:

Reporting to the Professional Services Director, this role is accountable for the management of a large team and the delivery of a range of responsibilities and projects.

Responsibilities will include, but are not limited to:

- Lead, motivate and develop high performing functional teams supporting global Oracle JD Edwards customers across multiple locations.
- Full management responsibilities include recruitment, onboarding, performance management, team/individual development.
- Develop the culture of process improvements to maximise business efficiency and champion operational excellence.
- Manage & coordinate resources across the group and promote collaboration across the business.
- Data Analysis and forecasting to support capacity management and projected business requirements.
- Management of assigned projects: large and small projects of varying complexity and length.

Skills & Qualifications:

- Bachelor's degree preferred or equivalent experience. Business focus or a relevant technical qualification.
- Full function people management experience and previous experience of ERP's is advantageous, specifically JD Edwards and/or Oracle Fusion/ERP Cloud.
- Comfortable in a customer facing role, sometimes participating in pre-sales activities such as responding to RFPs, building estimates and Statement of Works.
- Knowledge of data reporting tools and ways of working "Slice and dicing of information".
- Highly driven and self-motivated to work as required, with a hands-on approach to ensure the deliverables are produced on time with high quality.
- Keen sense of "Ownership" to keep assigned tasks moving and to close out tasks fully
- Proven ability to prioritise, be accountable and high level of attention to detail
- Driven by a desire to "Standardise" and "Simplify" ways of working
- Ability to work on multiple tasks simultaneously
- Ability to work closely with stakeholders, close actions and follow open items as appropriate.

To apply:

Please send your CV to careers@redfaire.com with your name and 'Professional Services Team Manager' in the subject field.