

Richard Orosz – PD Secondment

Tell us a bit about your secondment.

My secondment is with the Product Development team. We work on projects that develop add-on functionality to JDE using the latest technology. Our aim is to create and continuously improve solutions that customers see as value add. This will increase awareness of Redfaire as a brand and provide an income stream. We offer these solutions to existing as well as new customers so it can also be a gateway for GS/PS services.

What were your motivations for applying for the secondment?

I applied as I gained some knowledge with the AP Connect product, supporting some of our customers who use it. I enjoyed digging into it while investigating tickets, and was interested in getting to know it A to Z and assist with its further development. In my previous positions I had the chance to design and implement interfaces and wanted to reactivate some of that skillset. I also wanted to learn more about orchestrations and UDOs, and see them in action in practical uses.

What did a typical day look like for you?

Some of the daily tasks I do: Take part in daily project meetings where we discuss obstacles, task completions and development directions. Provide ideas on enhancements to existing functions or future solutions. Test developments before they get installed for clients. Compile OMW projects. Compile and deploy UDO projects. Do initial setup for new customers. Review and extend documentation.

What advice would you give to someone considering applying for a secondment?

A secondment is like a Working Visa. For a period, you get to experience a different team, new colleagues with new skills, a different way of working and thinking, maybe a different technical language, and have the chance to grow in the process.

The interview process was laid back and informative, nothing to be afraid of.

During the whole secondment so far, I felt that management has been very supportive, which contributes to a good experience.

And from Richard's managers...

As the first candidate to the PD Secondment role, Richard brought his invaluable JDE experience and an eagerness to learn, participate and contribute his perspective to the product development life cycle. The role required for Richard to be responsible for and complete a range of activities, including

- *Product design – generate contextual ideas, research, testing etc.*
- *Product Development – Build & fix UDOs, Orchestrations.*
- *Packaging & release – Build par/zip, coordinate with GS to install/deploy, UDO promotions.*
- *Documentation – How To Guides, User & Technical, Inventory & Release tracking, Delivery Project Artefacts etc*

- *Delivery – Configure & support AP Connect at Inspired Ed, CH&Co, Bewley’s, Dubai Blink, handover to the Delivery consultant.*
- *Training – Received and given, GS team, Delivery consultants, OCR etc.*

Thank you to Richard for all his support in 2022, it was a busy, evolving year and he was willing to have a go at anything I assigned to him, and for that I am grateful to him. I am keen to continue with the secondment role as it gives my colleagues the opportunity to try something new, to expand their knowledge, think more widely about JDE and extending JDE’s range in product development and how Redfaire deliver the products and projects.

– Debbie Mobley, Product Version Release Manager, Product Development

This is a great opportunity for cross-department collaboration and career development. The ROI for this secondment will be the knowledge Richard brings back into the team and shares with the other members. I hope he will become an SME and ambassador for future secondments and encourage others to apply.

– Kerry Cadley, Global Support Director