

IDEX OUTSOURCES ROLLOUT PROJECTS TO SUPPORT INTERNAL JD EDWARDS TEAM



IDEX Corporation, a multibillion-dollar company, has undoubtedly touched your life in some way.

From clamps that hold air bags safely in place, components used in DNA sequencing, to the

Hurst Jaws of Life® rescue tools, IDEX make thousands of products that are mission-critical components in everyday activities.

Being an industrial conglomerate, IDEX possesses approximately 70 different business units through previous acquisitions. Whilst JD Edwards is the preferred ERP system of the business, each site decides which ERP they would like to run. IDEX has a strong internal JD Edwards team who runs global JDE rollouts on behalf of the business. As the queue for internal rollouts to be implemented grew to approximately three years, IDEX took the decision to outsource and hire Redfaire International to help the IDEX core ERP team execute rollouts in the Netherlands for recent acquisitions Banjo and CVI.

CUSTOMER CHALLENGE

IDEX had recently acquired two businesses, Banjo Corp. and CVI Melles Griot, who were both using an older legacy ERP system. As IDEX was running JD Edwards EnterpriseOne 9.2, the decision was taken to migrate the acquired companies to EnterpriseOne using IDEX's global template.

- Each company had their own set of unique requirements which would need to be incorporated into JD Edwards
- The focus of the implementation project was on simplification. Some requirements were not available in JD Edwards so there was a strong push for creativity and flexibility leveraging the template's functionality and options
- Local teams would need JD Edwards training as they no previous exposure to the Oracle ERP system



>50% Expected Budget
Used



On-time Delivery



Efficient move to
JD Edwards

OUR SOLUTION

- Demo of IDEX E1 9.2 core model
- Fit-gap analysis to understand available functionality vs local site requirements
- Execution of agreed change control procedures to avoid unnecessary deviations from core model
- Implementation of standard core model and agreed deviations
- User training through *Train the Trainer* principals with the aim of creating empowered key users
- Preparation and execution of go-live with transition to IDEX Global Support Team

RESULTS

The Banjo and CVI implementations turned out to be prototypical examples of how to implement a core model. Thanks to a well-developed existing core model and a local user community embracing change from the start of the project, the project was delivered at less than 50% of the expected budget. As a result, IDEX and Redfaire International can use this project to inspire other IDEX sites on how to make the move to JD Edwards quickly, efficiently, and cost friendly.

- Implementation executed at less than 50% expected budget due to good participation of key users and high willingness to change
- On time delivery with scope creep avoided due to change control
- Empowered users with confidence to execute easy changes in-house
- High cost of ownership due to complexity reduction



“The Redfaire International team not only showed to be highly experienced in JD Edwards, but also in strong project governance and execution of change control processes.”

Martijn Groeneveld, Senior Business Process Consultant,
IDEX Corporation

About Redfaire International

Redfaire International marries the reach and scale of a global entity, with the knowledge, insights and flexibility of local experts. You get one partner working under one methodology; managing your global projects, localizations and ongoing support.

When our clients succeed, we succeed so we apply this value to everything we do to deliver best-in-class consultancy projects and customer success.

Contact Us

Speak to our team to find out how partnering with Redfaire International can help you meet your business objectives.

Redfaire International

📍 De Beek 7, 3871 MS Hoevelaken, Netherlands

☎ +31 (0) 33 24 71 598

✉ info@redfaireinternational.com