

PLEXUS CORP. MODERNIZES ERP PLATFORM WITH JD EDWARDS ENTERPRISEONE 9.2 UPGRADE



Plexus Corp. is a global leader in complex product design, manufacturing, supply chain and aftermarket services. Established in 1979, Plexus employs about 19,000 team members who help create the products that build a better world.



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User Experience Improvements



Advanced Data Security

CUSTOMER CHALLENGE

As an organization, Plexus has more than 6,000 users and 7,000 modified objects. Due to the complexity of the full upgrade, the project was divided into three phases. The main objectives of phase one were to:

- Upgrade to the most recent version of JD Edwards EnterpriseOne with minimal disruption to the organization and serve as a foundation for the next phase
- Modernize Plexus' platform, technology and data security
- Build an internal Plexus team to carry the project forward
- Avoid the risk of being on an outdated release and hardware

WHY PLEXUS CORP. CHOSE REDFAIRE INTERNATIONAL

Plexus partners with companies around the world to provide innovative, comprehensive solutions throughout the product's lifecycle. The company serves customers with highly complex products and demanding regulatory environments.

When Plexus decided to upgrade their JD Edwards system, the leadership team chose Redfaire International as their partner based on the team's experience upgrading businesses to 9.2. Plexus recently went live with the like-for-like upgrade in the first phase of a multi-phase project.

RESULTS

- Modern ERP platform operating on the most recent JD Edwards release and the ability to stay current with future tools releases.
- Additional UX One capabilities in the form of watchlists, E1 pages, CafeOne screens, alerts and overall user experience improvements.
- Improve data security and technology, as well as a foundation for phases two and three.



“Our main objective for upgrading to JD Edwards EnterpriseOne 9.2 was to ensure our organization was running a modern ERP on the most recent release and hardware. However, we now are able to improve our business processes thanks to the improved capabilities that accompanied the upgrade. We look forward to continued work with Redfaire International on phases two and three.”

Carrie Jansen, IT Solutions Manager, ERP Systems

About Redfaire International

Redfaire International marries the reach and scale of global entity, with the knowledge, insights and flexibility of local experts. You get one partner working under one methodology; managing your global projects, localizations and ongoing support.

When our clients succeed, we succeed so we apply this value to everything we do to deliver best-in-class consultancy projects and customer success.

Contact Us

Speak to our team to find out how partnering with Redfaire International can help you meet your business objectives.

Redfaire International

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