

DELIVERING COMPETITIVE ADVANTAGE WITH JD EDWARDS AND ORACLE CLOUD



Functional
Enhancements



Optimized ERP Data



Reduced IT Costs

CUSTOMER CHALLENGE

DX has ambitious growth plans. To achieve its objectives of long-term, sustainable profit and cash generation, the company focuses on customer service excellence and operational efficiency.

After ten years on EnterpriseOne 9.0, DX upgraded to JD Edwards 9.2 and moved the ERP onto Oracle Cloud Infrastructure. This significant IT investment ensures the company has a modern, future-proof technology stack which:

- Improves the quality of management information by using a new reporting tool.
- Increases the functionality of operational systems.

DX

DX provides a wide range of specialist delivery services to both business and residential addresses across the UK and Ireland. The company operates through two divisions, DX Freight and DX Express.

DX seeks to provide an excellent, market-leading service delivering exactly to customers' requirements.



£329m in Revenue



3,600
Employees



100 million items
delivered every year



2,600 daily delivery
& collection routes

WHY DX CHOSE REDFAIRE INTERNATIONAL

DX chose Redfaire International because of their proactive approach, their clear technical competence, in both JD Edwards and Oracle Cloud Infrastructure, and their excellence in project management.



“We very much enjoyed working with the Redfaire team to deliver this project. From the very beginning, there was excellent communication and collaboration between both teams. Despite the challenging context of the coronavirus lockdown, the teams delivered a complex, transformative project on-time and on budget. A fabulous achievement.”

David Mulligan, Chief Financial Officer,
DX

RESULTS



Application Upgrade EnterpriseOne 9.0 to EnterpriseOne 9.2

Upgrading to the latest version of JD Edwards EnterpriseOne has delivered significant functional enhancements. Key outcomes include:

- Greater process automation thanks to the native functionality in EnterpriseOne 9.2. The existing credit and claim process has been re-engineered and processes such as, Procure to Pay, and Order-to-Cash have been streamlined.
- Integration of modern AP Automation and reporting tools has led to important productivity gains.
- End-users at the company have been empowered thanks to embedded visualizations, notifications and personalized screens developed by citizen developers.
- A significant reduction in the number of customizations.

Being on the latest version of JD Edwards also means that future ERP upgrades will be completed using a simplified upgrade approach.



Deploying JD Edwards on Oracle Cloud Infrastructure

DX selected Redfaire's Cloud 9 service, in preference to an on-premises deployment. Cloud 9 delivers a fully managed hosted solution on Oracle Cloud Infrastructure.

JD Edwards on OCI delivers:

- Performance excellence with on-demand, elastic infrastructure.
- Robust security with end-to-end data encryption and protection.
- Reduced IT maintenance costs with a JD Edwards solution delivered to an agreed SLA.
- Disaster Recovery.

As part of the migration, DX also moved from SQL to Oracle Databases, leading to substantial performance improvements.

RESULTS



Optimizing ERP Data

Redfaire used their data optimization tool [Datawaire](#) to significantly reduce the quantity of data held in the production environment. Reducing the data load prior to the upgrade meant that the transition to the new system was completed in one weekend. End-users signed on to the new system on Monday morning having signed off the old system as usual on Friday evening.

PROJECT DETAILS



This project was successfully carried out in the extreme circumstances of the Covid-19 lockdown.

Timeline: January – June 2020

Data Management: Datawaire Data Management

Database: Move from SQL to Oracle Database

Infrastructure:

- Oracle Cloud Infrastructure
- Redfaire Cloud 9 Service



Modules in Scope

- JD Edwards EnterpriseOne Financials
- JD Edwards EnterpriseOne Procurement Management
- JD Edwards EnterpriseOne Sales Order Management
- JD Edwards EnterpriseOne Inventory Management
- JD Edwards EnterpriseOne Service Contract Billing
- JD Edwards EnterpriseOne Service Case Management
- JD Edwards EnterpriseOne OneView Reporting

About Redfaire International

Redfaire International marries the reach and scale of a global entity, with the knowledge, insights and flexibility of local experts. You get one partner working under one methodology; managing your global projects, localizations and ongoing support.

When our clients succeed, we succeed so we apply this value to everything we do to deliver best-in-class consultancy projects and customer success.

Contact Us

Speak to our team to find out how partnering with Redfaire International can help you meet your business objectives.

Redfaire International

De Beek 7, 3871 MS Hoevelaken, Netherlands

+31 (0) 33 24 71 598

info@redfaireinternational.com